

TO: Mike Ragan, Chief of Police
FROM: Allan Baron, Personnel and Recruiting Lieutenant
REF: 2020 Internal Affairs Statistical Summary
DATE: February 28, 2020

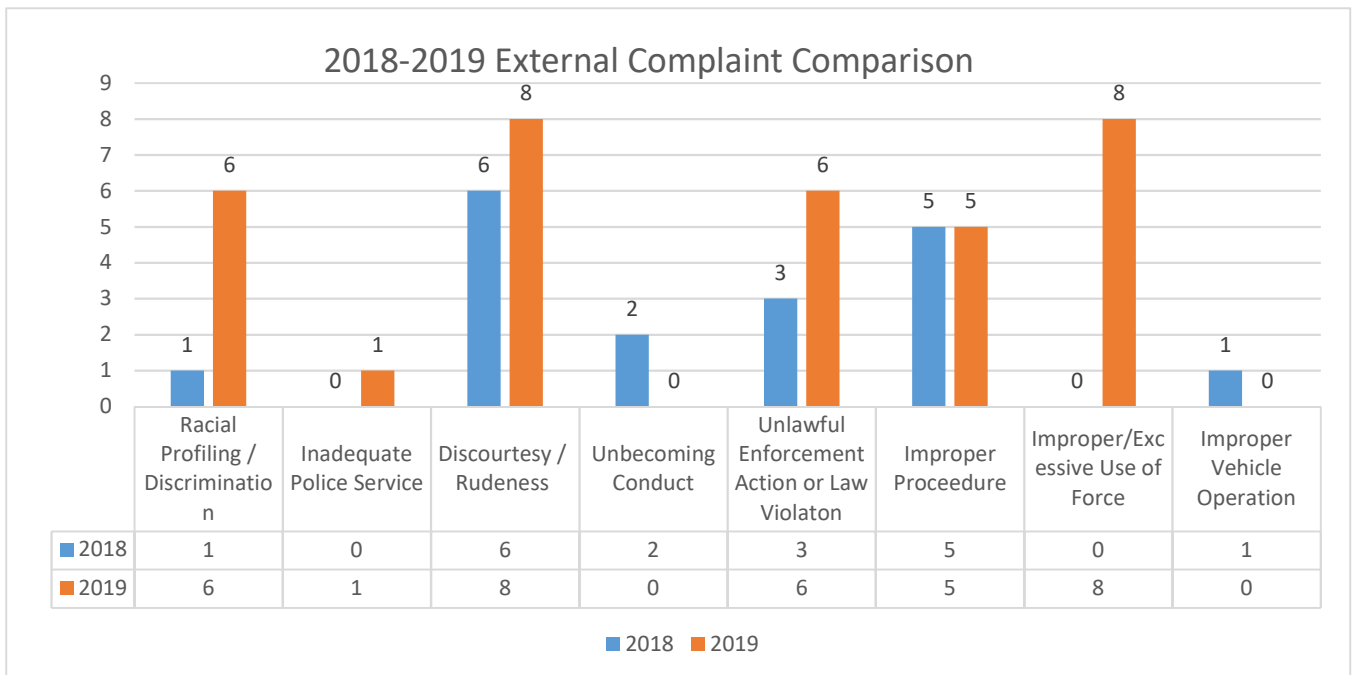
STATEMENT OF ISSUE:

Chapter 23 Section 2(a)(3) of the Texas A&M University Police Department Policy Manual requires an annual statistical summary of internal affairs investigations. The following has been created in an effort to summarize the complaints received during the 2019 calendar year and the dispositions of those complaints.

BACKGROUND / DISCUSSION:

External Complaints 2019

In 2019, there were a total of 12 external complaints with 34 different allegations, originating from persons outside of the Department. The number of complaints increased by 50% and number of allegations increased by 89% when compared with the 8 external



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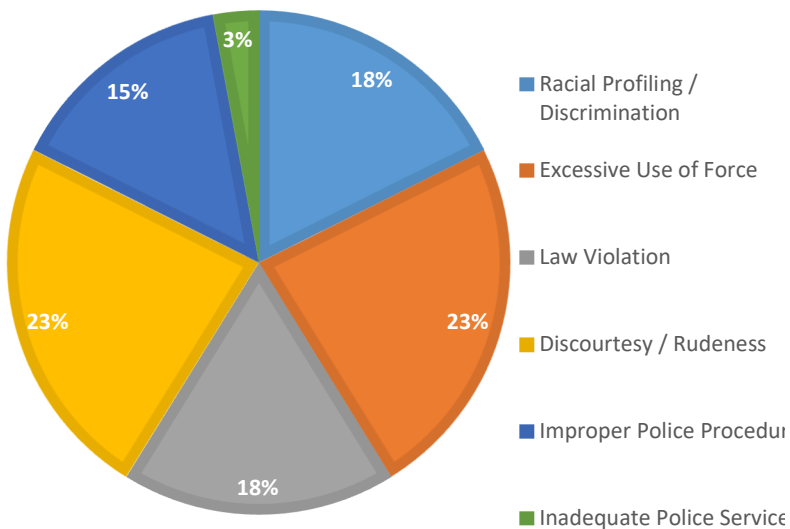
complaints (18 allegations) received in 2018. The following chart allows for a visual representation of the types and frequency of external complaints for the past two years.

Of the 12 external complaints received in 2019, 10 involved officers in the Uniformed Patrol Division, 1 involved a detective in the Criminal Investigations Division, 1 involved a Community Services Division officer and 1 involved an officer in the Special Services Division

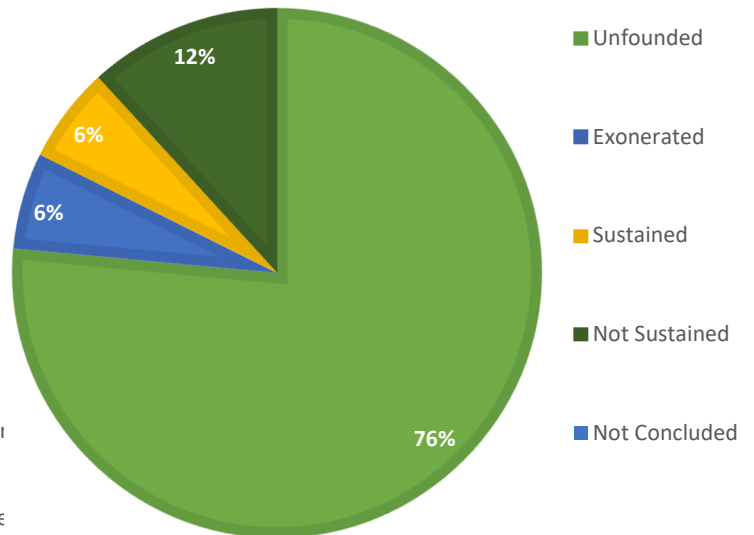
94% of the allegations investigated by IA in 2019 were determined to be exonerated, unfounded or not sustained. 6% were sustained or not concluded at the time of this report.

2019 External Complaints (12 complaints with 34 allegations)						
Class 1	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Racial Profiling / Discrimination	6	5	0	1	0	0
Improper / Excessive Use of Force	8	7	1	0	0	0
Unlawful Enforcement Action or Law Violation	6	4	0	2	0	0
Class 2	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Discourtesy / Rudeness	8	6	0	1	1	0
Improper Police Procedure	5	3	1	0	1	0
Inadequate Police Service	1	1	0	0	0	0
Totals	34	26	2	4	2	0

2019 EXTERNAL COMPLAINTS



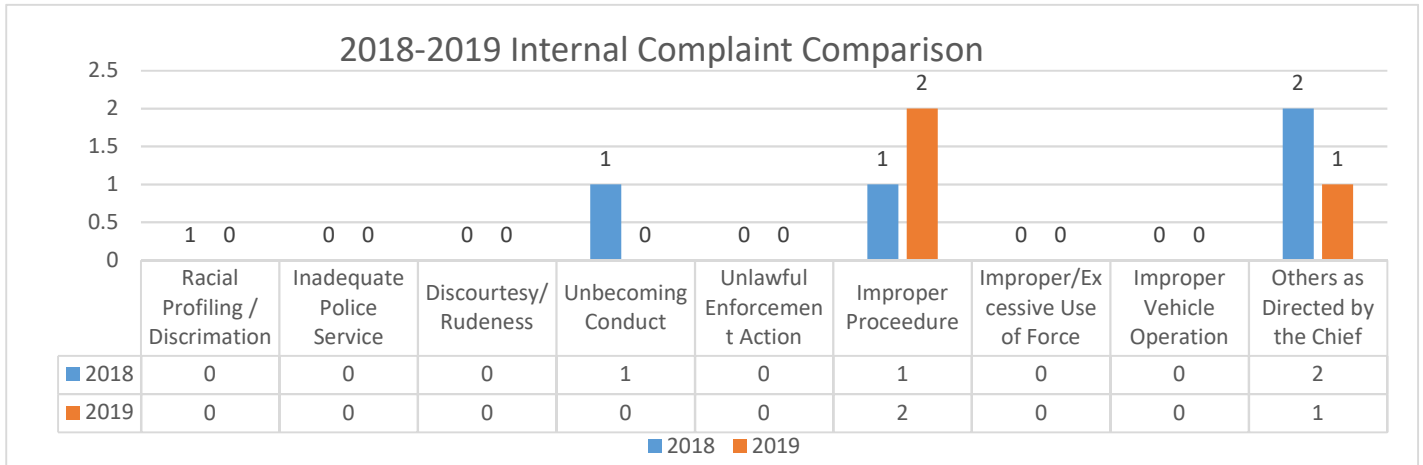
2019 EXTERNAL DISPOSITIONS



Internal Complaints 2019

In 2019, there were a total of 3 internal complaints with 6 different allegations, originating from inside the Department. Comparing the statistics from 2018, the number

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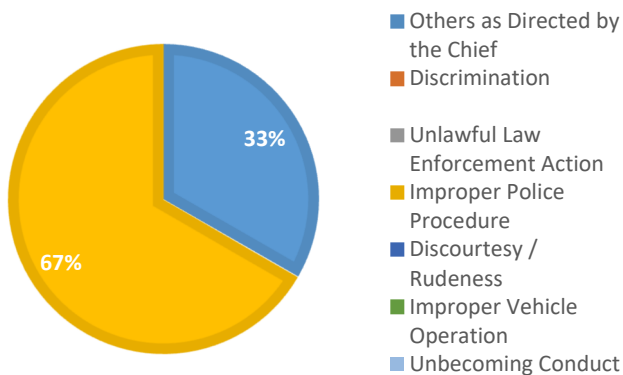


of complaints increased by 1 and the number of allegation increases by 2 in 2019. The following chart allows for a visual representation of the types and frequency of internal complaints for the past two years. Of the 3 internal complaints received, 1 was in the security Division and 2 from within the Patrol Division.

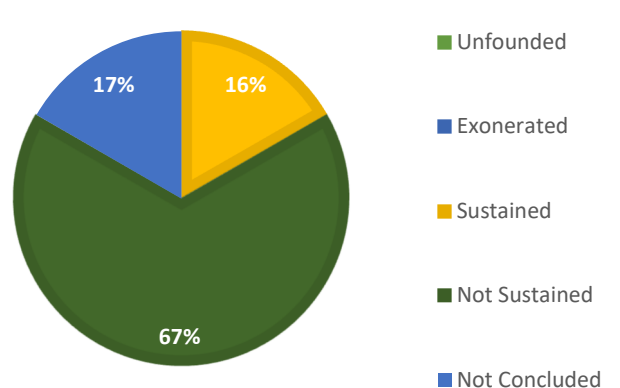
67% of the internal allegations investigated by IA in 2019 were determined to be not sustained. 33% were sustained.

2019 Internal Complaints						
(3 Complaint with 6 allegations)						
Class 1	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Others as Directed by the Chief	4	0	0	4	0	0
Class 2	Received	Unfounded	Exonerated	Not Sustained	Sustained	Not Concluded
Improper Procedure	2	0	0	0	2	0
Unbecoming Conduct	0	0	0	0	0	0
Totals	6	0	0	4	2	0

2019 INTERNAL COMPLAINTS



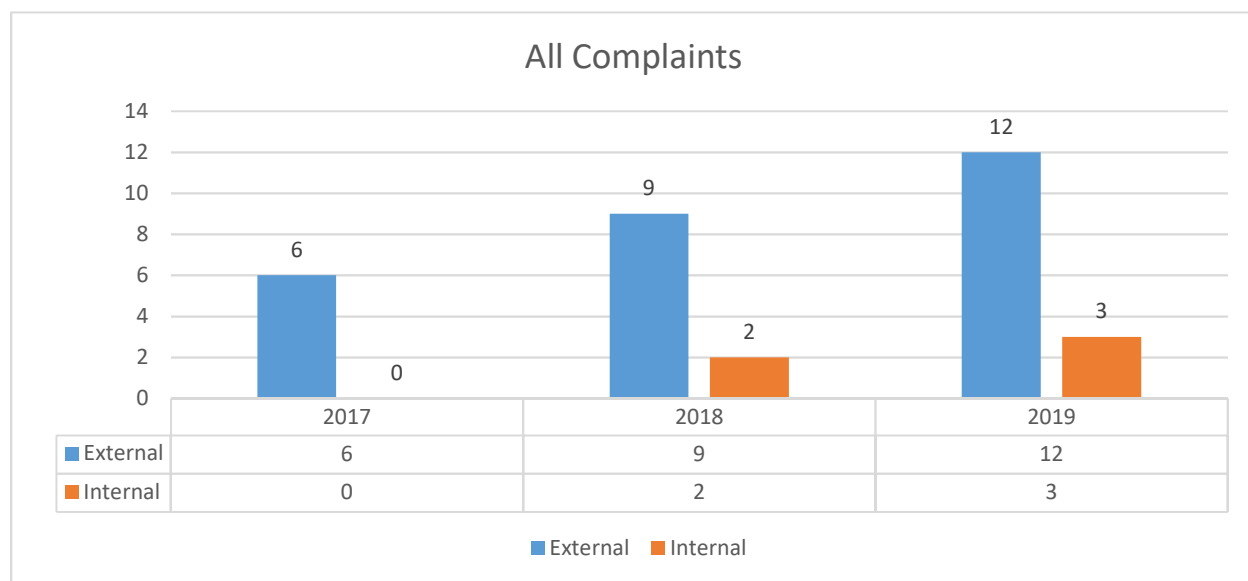
2019 INTERNAL DISPOSITIONS



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Total Complaints

A three year comparison reveals that the greatest number of complaints were received in 2019. Records show that for 2019 there were 6,329 calls for service and 15,981 traffic contacts. The ratio of complaints compared to the total number of calls for service, self-initiated calls, and traffic contacts, continues to be minimal.



CONCLUSION:

In 2019, there was an increase in both internal and external complaints. There was also a major increase (89%) in the number of allegations related to external complaints

Since the overall number of complaints and allegations in both 2018 and 2019 are relatively low when compared to the number of officers and calls for service / traffic contacts, it is difficult to pinpoint specific causes for the increase.

The department continues to utilize Guardian Tracking, a computerized system designed to track employee performance. The system also serves as the department's early warning indicator for potential behavioral and performance issues. Since potential problems are being closely monitored and tracked through this system, this makes officers more aware that their performance must be in line with department policies and procedures.

RECOMMENDATIONS:

I recommend that *Chapter 23 – Complaints* of the TAMU PD Policy and Procedure Manual continue to be reviewed for any possible improvements in clarity, efficiency, or effectiveness. Also, the IA Lieutenant should work to attend the supervisors meeting and provide reminders regarding the procedures for handling complaints and concerns.